



Quality in Aged Care Symposium



9:00am - 4:30pm (Registrations from 8:30am)
Lakes Resort Hotel, 141 Brebner Dr, West Lakes SA 5021

Wednesday 24 November 2021

Opening

9:00am - 9:45am

ACSA Welcome & Acknowledgement of Country

Daniel Aitchison, Chair of SA Divisional Council & CEO, Clayton Homes

Opening Address - What is happening in SA? & National Policy Update

Derek Dittrich, Acting Executive Director Government and Public Affairs & State Manager (SA/NT)
Principal Sponsor Address, Rebecca Anasson, Business Relationship Manager, HESTA

Session 1

9:45am - 10:30am

Aged Care Staffing, Where to Next?

Panel Discussion

Michael Rasheed, Executive - People and Culture, Southern Cross Care SA, NT and VIC
Ross Thompson, Managing Director, Health Staffing Australia
Jenny Deer, CEO, Mt View Homes

Break

10:30am - 10:50am

Morning Tea

Session 2

10:50am - 11:30am

Current Learnings from Aged Care Quality Standards Assessments

Erin Conlon, Regional Director SA/WA/NT, ACQSC

Session 3

11:30am - 12:10pm

Star ratings - What Does a Good Quality of Life Look Like for Older Australians in Residential Aged Care?

Prof Julie Ratcliffe, Caring Futures Institute, Flinders University

Session 4

12:10pm - 12:50pm

Clinical Governance and Managing Risk

Christine Tanner, National Education Manager, Health Generation

Break

12:50pm - 1:30pm

Lunch

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Session 5	1:30pm - 1:50pm Digital Transformation - Embracing Technology to Enhance Quality of Services Paul Suhr, Sales Manager, CISCO Meraki
Session 6	1:50pm - 2:20pm Additional Services - What You Can Do and How They Can Enhance Quality for Residents Rebecca Barr, Consultant, O'Loughlins Lawyers
Session 7	2:20pm - 3:10pm Innovations in Dementia Care Peta Coughlin, Manager, Centre for Dementia Learning SA, WA and NT
Break	3:10pm - 3:30pm Afternoon Tea
Session 8	3.30pm - 3.50pm The ELDAC Digital Dashboard - Tracking End of Life Care Processes and indicators for Reporting and Clinical Decision Making Amanda Adams, Research Associate (ELDAC Project), College of Nursing and Health Sciences, Flinders University
Session 9	3.50pm - 4:30pm Member Showcase - How ACSA Members are Boosting Quality and Sustainability in their Organisations 3.50pm - 4.10pm - RSL Care SA - Providing Trauma Informed Care Kellie Whelan, Chief Operational Officer, RSL Care SA 4:10pm - 4:30pm - Barossa Village - Providing Quality Care in a Regional Area Matt Kowald, GM Integrated Care, Barossa Village

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