

# LEADERSHIP, QUALITY & TRANSFORMATION

An ACSA symposium about stepping forward



ACSA

## WA – Thursday 14th of November

Ambrose Estate

**8:00 Registration & welcome**

**8:30 Opening remarks from the Chair**  
Ray Glickman, Principal, **From Left Field**

**8:40 Introduction from ACSA WA Divisional Council**  
Stephanie Buckland, Chair,  
**ACSA WA Divisional Council**

**8:50 Keynote Address on the Royal Commission Interim Report – via videolink**  
Pat Sparrow, Chief Executive Officer, **ACSA**

**9:30 Principal Sponsor Address**  
Emlyn Whetnall, Team Leader – Client Partnerships WA/SA, **HESTA**

**9:40 Morning tea & networking**

**10:00 A legal analysis of the Interim Report**  
David McMullen, Special Counsel,  
**Panetta McGrath Lawyers**

**10:40 Interactive panel: Open Disclosure**  
Wendy Bennett, Advocate Team Leader,  
**Advocare**  
Gemma McGrath, Director,  
**Panetta McGrath Lawyers**

**11:20 A fresh take on consumer engagement - approaches & solutions**  
Anna Millicer, Director,  
**Get Smart Aged Care Consultancy**

Thank you to our sponsors

**HESTA**



**CILCA 360°**  
growing caring leaders

**dimple**  **AgedCare**

**12:00 Lunch & Networking**

**12:50 Successful leadership in an environment of transformation**  
Bruce Mullan, Strategic Advisor & Leadership Coach, **Your Potential**

**1:30 CILCA 360: How do your leaders measure up?**  
Sasha Burnham, Performance Coach,  
**VERAISON Training and Development**

**2:00 Afternoon tea & networking**

**2:20 Breakout sessions**

**Residential Care**  
**Restraints & psychotropic medications**  
Dr Andrew Stafford, Senior Lecturer, School of Pharmacy & Biomedical Sciences, **Curtin University**

**Home Care**  
**Preventing & responding to elder abuse in home care**  
Geoff Rowe, Churchill Fellowship recipient & Chief Executive Officer,  
**Aged & Disability Advocacy Australia**

**3:00 Breakout sessions**

**Residential Care**  
**Preparing for unannounced assessments**  
Deborah Rose, Policy & Member Support Officer, **ACSA**

**Home Care**  
**Homecare pricing transparency & compatibility reforms – if you can measure it, you can manage it**  
Nick Hopkin, Management Consultant,  
**Nick Hopkin & Associates**

**3:40 Closing remarks & close of symposium**  
Ray Glickman, Principal, **From Left Field**

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**Aged & Community Services Australia**

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