

LEADERSHIP, QUALITY & TRANSFORMATION

An ACSA symposium about stepping forward



ACSA
Aged & Community Services Australia

SA & NT – Friday 8th November 2019

National Wine Centre

8:30 Registration, coffee & networking

9:00 Opening remarks from ACSA

9:10 Keynote Address on the Royal Commission Interim Report
Pat Sparrow, Chief Executive Officer, ACSA

9:50 Principal Sponsor Address
Michael Butler, Superannuation Advisor, HESTA

10:00 Morning tea & networking

10:20 Successful leadership in an environment of transformation
Bruce Mullan, Strategic Advisor & Leadership Coach, Your Potential

11:00 Preventing & responding to elder abuse
Geoff Rowe, Churchill Fellowship recipient & Chief Executive Officer, Aged & Disability Advocacy Australia

11:40 Standards... the journey to business excellence, the journey to business transformation
Michael Goldsworthy, Principal Consultant, Australian Strategic Services

12:20 Networking lunch

1:00 A fresh take on consumer engagement – approaches & solutions
Anna Millicer, Director, Get Smart Aged Care Consultancy

1:40 A legal analysis of the Interim Report
Amber Crosthwaite, Partner, Aged Care & Retirement Living, Thomson Geer

2:20 Interactive panel: Open Disclosure
Carolanne Barkla, Chief Executive, Aged Rights Advocacy Service
Amber Crosthwaite, Partner, Aged Care & Retirement Living, Thomson Geer

3:00 Afternoon tea & networking

3:20 Governance in practice – practical ways to assure your organisation for the future
David Papa, Partner, Risk & Assurance, Bentleys SA and
Pete Madsen, Partner, Advisory, Bentleys SA

4:00 Restraints & psychotropic medications
Dr Natalie Soulsby, Head of Clinical Development, Ward Medication Management

4:40 Close of Symposium

Thank you to our sponsors



THIS EVENT IS BROUGHT TO YOU BY

Aged & Community Services Australia

