

# LEADERSHIP, QUALITY & TRANSFORMATION

An ACSA symposium about stepping forward



## NSW & ACT – Monday 4<sup>th</sup> November 2019

Stamford Plaza Sydney Airport Hotel

**8:30 Registration, coffee & networking**

**9:00 Opening remarks from ACSA & Welcome to Country**

**9:10 Keynote Address on the Royal Commission Interim Report**  
Pat Sparrow, Chief Executive Officer, ACSA

**9:50 Principal Sponsor Address**  
Elaine Lawler, Senior Partnership Manager, First State Super

**10:00 Morning tea & networking**

**10:20 A legal analysis of the Interim Report**  
Alison Choy Flannigan, Partner, Hall & Wilcox

**11:00 Progressing & embedding effective clinical governance**  
Kaye Mann, Quality & Compliance Consultant, Pride Living

**11:30 Interactive panel: Open Disclosure**  
Pat Joyce, Advocacy Manager, Seniors Rights Service  
Rohan Harris, Principal, Russell Kennedy

**12:10 Major Sponsor Address**  
Rohan Harris, Principal, Russell Kennedy

**12:20 Networking Lunch**

**1:00 Leadership & the future of aged care**  
Tim Ferris, CEO, Leadership Genius

**1:30 Successful leadership in an environment of transformation**  
Bruce Mullan, Strategic Advisor & Leadership Coach, Your Potential

**2:10 A fresh take on consumer engagement – approaches and solutions**  
Anna Millicer, Director, Get Smart Aged Care Consultancy

**2:50 Afternoon tea & networking**

**Stream A**

**3:20 Preventing & responding to elder abuse in home care**  
Geoff Rowe, Churchill Fellowship recipient & Chief Executive Officer, Aged & Disability Advocacy Australia

**4:00 Enhancing compliance – looking through the consumer lens**  
Julie Anderson, Manager Consultancy Services, ACSA

**Stream B**

**3:20 Interactive OPAN Webinar - What the new Charter of Aged Care Rights means for service providers**

**4:40 Close of Symposium**

Thank you to our sponsors



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