

# WORKFORCE SYMPOSIUM

*Enhancing our most valuable asset*



## TAS – Tuesday 10 September

9am-4.40pm (registration from 8.30am) - Hotel Grand Chancellor, 29 Cameron St, Launceston TAS

**Target Audience:** Chief Executive Officers, Executives, General Managers, Directors of People & Culture and Human Resources Managers, and other managers/coordinators for those leading, driving, and facilitating workforce planning/development/performance and employee relations across their residential, home care and retirement living services.

### PROGRAM:

#### 8.30am Registration & welcome

9.00 Opening remarks & Welcome to Country

9.10 Keynote Address - Pat Sparrow, Chief Executive Officer, ACSA

9.50 Principal sponsor address  
Carmen Ransley, Client Partnership Manager, HESTA

#### 10.00 Morning tea & networking

10.20 Implementing the Aged Care Workforce Strategy  
Lucy O'Flaherty, Member of the Aged Care Workforce Industry Council & Chief Executive Officer, Glenview Community Services

11.00 Unpacking Standard 7 of the Aged Care Quality Standards  
Anna-Maria Wade, Employee Relations Manager, ACSA

11.40 Five generations in the 2020 workforce - supporting the generations and attracting millennials  
Lee Veitch, Manager, Workforce & Industry Development, ACSA

#### 12.20 Lunch & networking

1.00 Workplace mental health & wellbeing - how to manage disclosure and support your workforce  
Michael O'Hanlon, Workplace Engagement Manager, Beyond Blue

1.40 Aged care insights – how HESTA is working with the sector to address workforce challenges  
Kylie Whicher, General Manager, Client Partnerships HESTA

2.20 Checking the health of your payroll system  
Gabrielle Urquhart, Payroll Manager, StewartBrown

#### 3.00 Afternoon tea & networking

3.20 Injury prevention in aged care  
Janelle Whitehouse, Work Health & Safety Specialist, Tasmanian Chamber of Commerce & Industry

4.00 Performance management and employee relations  
Libby Pallot, Principal, Russell Kennedy

4.40 Close

Register now - \$300 for members & \$425 for non-members

### Thanks to our sponsors:



Please advise Emma Nash of any dietary requirements by emailing [emma.nash@acsa.asn.au](mailto:emma.nash@acsa.asn.au) or phone 1300 856 904. Please note that program may be subject to change.

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